1. Navigate to <u>http://smartinmate.com</u> and click "Sign Up".

Example 2 Home	How It Works Support Contact Us				👤 Sign Up	🞝 Log In
	Bringing Families and Friends	Together				
		ou can connect in just minutes and corres	ees in correctional institutions through an eas pond every day in near real time instant comm			
	% Telephone Service	\$Trust	Electronic Messaging	Video Visitation		
	Photos					
		Copyright © 2022 by Smart Comm Privacy Policy - Terms of Servic				

2. Fill in all of the fields, check mark the "I agree to the terms" box and click "CREATE ACCOUNT". (Note, you may use either your home address or business address in the address field)

Home	How It Works	Support	Contact Us				1	Sign Up	Log In
				Create an Account					
				Creating an account is fast and e	easy. Enter your information	below to proceed. If you already have an account,	please log in instead.		
					Acc	ount Details			
					1	Usemame			
						Password			
					A	Confirm Password			
					Pers	onal Information			
					1	First Name			
					1	Last Name			
					+	Address Line 1			
					•	Address Line 2			
					^	City			
					^	State/Region			
					+	Zip/Postal Code			
						Date of Birth			
						- Select Gender -			
						E-Mail Address			
						Confirm E-Mail Address			
						agree to be bound harder. Terms of Service			
						Create Account			

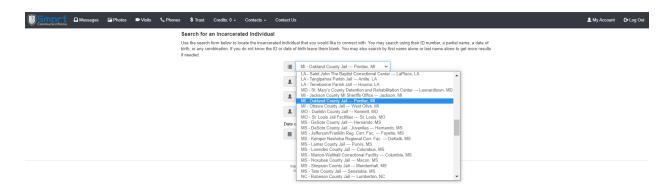
3. Click the "Send a code to my email" button. On the next screen verify your email address then click "Send Activation Link"

	iges 💌	Photos	Visits	C Phones	\$ Trust	Credits: 0 +	Contacts -	Contact Us	L My Account	C+ Log Out
Activation Options										
Before you may use your accou	t it must be a	activated. H	low would y	ou prefer to act	ivate your ac	count? You may	activate via tex	t message to your phone (US phone numbers only) or via e-mail (worldwide).		
								Send a Code to My Phone		
								Send a Code to My E-Mail		
								Copyright & 2022 by Smart Communications. All Rights Reserved. Privacy Policy - Terms of Service - View in English or Español		
	iges 💌	Photos	Visits	C Phones	\$ Trust	Credits: 0 🗸	Contacts -	Contact Us	L My Account	C+ Log Out
Send Activation Link										
Enter your e-mail address below	and we will s	send you a	n activation	link. If you do n	ot have an e	-mail address an	d would rather a	activate by text message to a US phone number, please activate by phone instead.		
								🕱 johnsoncw@oakgov.com		
								Send Activation Link		
								Copyright @ 2022 by Smart Communications. All Rights Reserved. Privacy Policy - Terms of Service - Veer in English or Español		

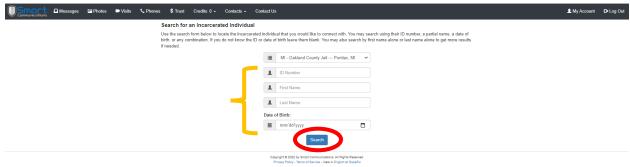
- 4. Navigate to your email and look for an email sent by "SMART COMMUNICATIONS". Open the email then click the link provided near the top of the email labeled "Click here to activate your account with Smart Communications". (Please note, sometimes the email can end up in your Junk or Spam inbox, ensure to check those areas if you do not see the response in your main inbox.)
- 5. Click "Search for an Inmate, Prisoner, or Detainee"



6. From the first drop-down field labeled "-Select Correctional Facility"



7. Fill in one or more of the remaining fields to find the specific inmate of interest. Then click the search button.



8. A list of matching inmates meeting the previous pages' criteria will populate, select the inmate by clicking the appropriate name.

Messages	Photos	Visits	Sc Phones	\$ Trust	Credits: 0 - Contacts -	Contact Us				L My Account	C+ Log Out
			s	earch for	in Incarcerated Individua	al					
				To continue,	select the incarcerated individual	that you want to add to	o your account.				
		<		ONLY TEST Born 1970 Oakland County							
							New Coolul				
							by Smart Communications. All Right				

9. From the drop down menu, select the appropriate field for your profession (Dept. of Juvinile Justice, Private Attorney, Public Defender, Probation, ect.)

	Messages	Photos	Visits	Sc Phones	\$ Trust	Credits: 0 +	Contacts -	Contact Us	L My Account	🕒 Log Out
Inmate Details										
Name:								ONLY TESTMODE		
Inmate ID:								0279151		
Location:								Oakland County Jail		
Year of Birth:								1970		
If you know ONLY TE	STMODE you ma	ıy send an invit	ation to conne	ect. ONLY will n	eceive your c	onnection reque	st when they log	In to the system and they must approve the request before you will be connected with them. How do you intend to communicate with this Inmate? Please select how you know this inmate below:		
								Ø - Select - Return to Search		
								Copyright © 2022 by Smart Communications. All Rights Reserved. Privacy Policy - Terms of Service - View in English or Español		

10. Enter the requesting information in the fields that populated (Organization, Title, BAR or other credential, and direct phone number). Click "Submit Connection Application"

95	munications Messages	Photos	Visits	Sc Phones	\$ Trust	Credits: 0 -	Contacts -	Contact U	Is A My Account	C+ Log Out
Inmate	Details									
Name:								ONLY	TESTMODE	
Inmate	ID:							027915	51	
Locatio	n:							Oaklan	nd County Jail	
Year of	Birth:							1970		
lf you kn	ow ONLY TESTMODE you ma	ay send an invit	ation to conne	ct. ONLY will re	ecelve your c	onnection reque	est when they lo	in to the syst	tem and they must approve the request before you will be connected with them.	
								8	Mental Health	
									tely communicate with their clents. All privleged connection requests are reviewed by facility staff and they will contact you to verify your information. The facility may reque lete the information below to proceed, or select Friend or Family Member from the relationship select box if you would rather have a standard connection with this inmate.	st that you
							_			
								=	Organization, Company, or Agency	
								*	Title, Position, etc.	
									BAR Number or Other Credential	
									Direct Phone Number	
								Any o	ther information to support your application?	
							_		h	
									Submit Connection Application	
									Return to Search	
								Co	oyright 8 2022 by Smart Communications. All Rights Reserved. Princey Policy - Terms of Service - View in English or Español	

11. Please note, the following steps are required in order to qualify for free professional video & phone visits with inmates lodged in the Facility. <u>ALL PROFESSIONALS/PRIVILEDGED</u> <u>VISITORS</u> to submit a recent photo of your face, a picture of their government issued ID (drivers license, state ID, or passport) and department/organization ID or badge in order to verify their status within the specific department/organization they're representing. There will be <u>NO</u> exceptions to this rule.

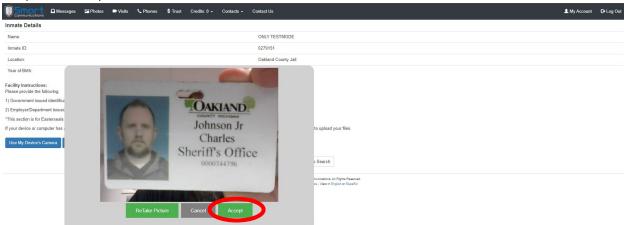
12. If you're using a smartphone or laptop equipped with a camera while signing up, click "USE MY DEVICES CAMERA" option. (please note, a pop up message may appear asking if Smart Communications can have access to the devices camera, click "ALLOW")

Communications	: 0 + Contacts + Contact Us	L My Account 🕒 Log Out
Inmate Details		
Name:	ONLY TESTMODE	
Inmate ID:	0279151	
Location:	Oakland County Jail	
Year of Birth:	1970	
Facility Instructions: Please provide the following:		
1) Government issued identification		
2) Employer/Department issued ID card		
"This section is for Easterseals and all other medical professionals		
If your device conserver has a camera attached you can use it to capture the required documents. If you	ur device does not have an attached camera you will need to upload your files.	
Use My Device's Camera Upler My Files		
	Return to Search	
	Copyright @ 2022 by Smart Communications. All Rights Reserved.	

13. A camera box will appear, align your ID(s) in a way that your name, title and organization/department is CLEARLY visible, then click "TAKE PICTURE".

Communications A Messages	Photos 🖶 Visits	Phones S	\$ Trust Credits:) - Contacts -	Contact Us				L My Account	C+ Log Out
Inmate Details										
Name:					ONLY TES	TMODE				
Inmate ID:					0279151					
Location:					Oakland C	ounty Jail				
Year of Birth: Please provide the following: 1) Government issues dismitting 2) Employen/Department issues This eaction is for Easterseals If your device or computer has Use My Device's Camera		С	She	Oakiar Ookrist Johnson Charle: eriff's C 000034434	Jr s Office		to upload your files. > Search writations. Al Rights Reserved. >r - Ween Brights of Eachd			

14. If you're satisfied with your picture click "ACCECPT", if not, click "RETAKE PICTURE" and repeat the previous step.



- 15. Repeat steps 13 & 14 for the secondary credential and recent photo.
- 16. Once **BOTH** ID's and a current photo are upload and appear on the page, click "Submit My Application".

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Smort 🗠 Messages 🖻	Photos 🛋 Visits 📞 Pl	hones \$ Trust	Credits: 0 - Conta	acts - Contact Us		💄 My Account 🛛 🔂
nmate Details						
Name:				ONLY TESTMODE		
Inmate ID:				0279151		
Location:				Oakland County Jail		
Year of Birth:				1970		
acility Instructions: lease provide the following:						
) Government issued identification						
) Employer/Department issued ID card						
your device or computer has a camera atta	hed you can use it to capture	the required docum	ents. If your device does	not have an attached camera you	ill need to upload your files.	
This section is for Easternaals and all other or your device or computer has a camera atta Ute My Device's Camera Ute My Device's Camera Johnson Jr Deficient Camera Schuller Camera Schuller Camera Device Came	hed you can use it to capture los	the required docume	ants. If your device does	nothave an atlached camera you	III need to upload your files.	
your divice or computer has a camera atta Utse My Device's Camera Documents Provided:	hed you can use it to capture	Johnson Jr Charles eriff's Office coolidites		aved	II need to upload your files.	
your device or computer has a camera atta Uter My Device's Camera tocuments Provided:	hed you can use it to capture ter	Johnson Jr Charles criff's Office constative d mail	Enter Description (C	ased Coffman)	II need to upload your files.	
your divice or computer has a camera atta Utse My Device's Camera Documents Provided:	hed you can use it to capture	Johnson Jr Charles criff's Office constative d mail	Enter Description (C	aved	II need to upload your files.	

 Once completed, the application will be sent to the Administrators at the Facility. Most applications are approved within 1 business day. An email will be sent notifying you of the acceptance or rejection of the application.